

JOB DESCRIPTION

Junior Test Engineer, Bedford Test Lab – 12-month Fixed Term Contract

CONTEXT

Everyone TV runs the UK's free-to-view TV platforms – Freeview, Freesat, and now Freely.

Freeview is the UK's largest TV platform, watched in over 15 million homes. Freeview Play, our live and on demand TV service, is used on five million devices. Freesat serves 1.0 million homes carrying over 170 channels and offering linear TV over satellite and on demand content over the internet.

We're also leading free TV's evolution for a streaming age through the creation of our new Freely service which has recently launched on smart TVs in 2024, bringing aggregated live channels and free on-demand content to UK viewers over the internet for the first time.

Everyone TV is a joint venture which is owned and supported by our Members - the UK's leading public service broadcasters (PSBs) - BBC, ITV, Channel 4, and Channel 5. We are not-for-profit and funded directly by our Members, and revenues from a range of commercial activities.

Our mission is to champion free TV for all. We are passionate about bringing together great TV in one place, for free, for the nation. Working in partnership with the PSBs and many other industry players, we are focused on offering the best free TV experience to UK viewers across terrestrial TV, satellite TV and increasingly internet TV, ensuring that free TV – with public service broadcasting at its heart – remains as strong and vibrant in the future as it has been to date.

THE WAY WE WORK

Ambitious – We aim high. We are determined and ambitious about our work, always delivering the very best for our viewers.

Collaborative – We achieve together. We create strong partnerships based on trust and respect.

Supportive – We grow together. We learn from each other, and we invest in people's wellbeing and development.

ABOUT THE ROLE

This role reports into the Test Lab Manager and would suit someone looking to gain a

year or more's experience in an exciting company at the centre of the free TV world. The team is responsible for the technical development and management of Freely, Freeview Play and Freesat connected TV services.

You will be based at Everyone TV's testing facility in Bedford so ability to travel easily to Bedford is a requirement.

You will assist in a wide range of tasks including the testing of TVs, the development of internal testing procedures and the investigation and resolution of problems.

This role is intended to provide significant opportunity for personal development - becoming familiar with a range of TV technologies and building experience through working with others. Prior knowledge of TVs or broadcasting is not essential.

A key responsibility of this role will be the testing of new Freeview Play and Freesat TVs and applications such as iPlayer and ITVX. Additionally, the role will help manage the testing and equipment we use together with working closely with TV manufacturers to ensure their products deliver great experiences.

This work is a central part of building a TV platform that is the best in the world!

RESPONSIBILITIES

- Ensuring the team's testing of televisions and set top boxes can be completed efficiently:
 - Managing all equipment and devices both on and off-site.
 - Setting up test equipment and televisions for use by others.
 - Ensuring equipment is kept in a good working order and resolving problems that arise.
 - Improving the test environment to meet the team's needs.
- Testing of devices for the Freely, Freeview Play and Freesat television platforms:
 - Use of formal testing tools to ensure candidate devices meet the requirements of the Freely, Freeview and Freesat platforms.
 - Assisting with the development and improvement of Everyone TV's tools
- Improving our processes and guidance:
 - Working with the Operations team to ensure our internal guides and documents are available and fit for purpose.
 - Working with our external partners to ensure the documentation we provide to them meets their needs, addressing any problems found.

KNOWLEDGE, SKILLS AND EXPERIENCE REQUIRED

- Good general technical experience and general IT skills.

- Experience of problem-solving in different situations.
- Good planning and administration skills.
- Good attention to detail and an eye for improving processes.
- Good communication skills and ability to get your message across clearly.

PERSONAL ATTRIBUTES

- Enthusiasm for technical problem investigation.
- A passion to learn about new technologies.
- Helpful, collaborative and considerate team member who always supports their colleagues.
- Persistent, eager to learn.
- Positive and enquiring mind that wants to understand how TV platforms work.
- Strong work ethic with a positive, can-do attitude.
- Strong interpersonal skills, collaborative and always supportive with colleagues.
- Aware of own development needs and relishes the opportunity to expand the breadth of their skills and knowledge.

LOCATION

The role is based in Everyone TV's Bedford Test Lab, with travel to our central London offices as required.